

PH Tech Can Help Your Organization Navigate the Road Ahead

As you head down the path to transforming health care, focusing on your community and gaining control of your fate, you can lean on PH Tech to help you navigate each of the following areas every risk assuming entity has to face. We've been down this path many times, we can help.



Managing Risk

The flexibility to contract with the providers you need, in the way they want. The ability to ensure you pay claims according to your contracts. The capacity to focus medical management to the right places. Managing risk is the most important challenge you will face.



Workflow Management

Like the conductor of a highly trained orchestra, get the most out of your provider network through coordination, communication, empowerment, engagement. Use a centralized system with accurate data for the most efficient workforce distribution with this specialized workforce.



Engaging Members

You're in this endeavor to care for your members, and they need assistance navigating a complex system. From the moment a member is established with the plan, PH Tech increases member engagement through customer service centers, mail and outreach services.



Revenue Optimization

Details matter, especially when someone else sets the rates affecting top line revenue. You must ensure that data in your systems and the systems of government entities and large health plans accurately reflects membership and costs. Ensure the world you model in your data matches the real world.



Population Health

Managing population health is different than managing individual patients and requires accurate and efficient data to close gaps in overall patient care. Effective quality metrics provide insights to direct action and allow you to provide the highest quality care to your community.



Administration

PH Tech's strength as a collaborative partner is to help build and define your strategy. Behind the scenes of any healthcare organization are reports to be analyzed, processes to improve and projects to be managed. Our diversified administration teams are able to reinforce your administration efforts.

PH Tech - Our Products

We have been partnering with health care organizations for the past 2 decades, collaborating on custom solutions to transform health care together. Below are the products PH Tech can integrate with your systems to help you provide the highest quality care to your community. Each of our product suites resides within one or more of our business areas - Technology, Service and Consulting.



Managing Risk

- Claims Processing / Payment
- Medical Management Support
- Provider Contracting
- Case Rate / Cap Payments
- COB / TPL - Cost Avoidance
- Benefit Configuration



Workflow Management

- Provider Portal
- Eligibility Verification
- Auth Submission & Status
- Claims Inquiry
- Provider Contracting
- Customer Service - Call Center
- Quality Metrics Management



Engaging Members

- Member Mailings
- Member Outreach
- Customer Service - Call Center
- New Member Enrollment



Revenue Optimization

- Encounter Data / RAPS
- Maternity Case Rate Management
- Actuarial Support
- CCO Metrics Management
- HCC Score Optimization



Population Health

- Quality Metrics Management
- Acute Patient Event Alerts



Administration

- Strategy
- Data Management
- Reporting & Analysis
- Project Management
- Process Improvement
- Workflow Management
- Marketing